



Trust in God and give of your best

All Saints Carshalton Church of England Primary School

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Headteacher: Mrs E Hart Dyke

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Dear Parents & Carers,

I am writing to make you aware of concerns that have been brought to my attention about the gaming app/website **ROBLOX** as we have children at All Saints who use this site.

ROBLOX is an interactive lego-like game that allows users to create their own worlds and characters as well as to communicate with other users in their worlds. The ROBLOX community is made up of players and developers of all ages which has brought about a number of concerns.

Firstly, despite claiming to be a 'Kidsafe' site, restrictions for those under the age of 12 are limited and are not always instantly activated when signing up (parents/carers/users are required to set this up). Children are therefore able to access the worlds of older users (not just those of their friends) and vice-versa and pupils at other local schools have reported **seeing naked characters**, as well as seeing **characters in sexual positions**.

Secondly, there is a **messaging facility** as part of the game for players to communicate. Again, restrictions for messaging are not activated upon sign-up and therefore our pupils could potentially be contacted by **strangers of any age**. As well as this, pupils at other local schools have reported reading **rude, inappropriate and sexually explicit messages** between other characters.

As a school we have a duty of care for our pupils and always strive to do all we can to keep our children safe as well as to support parents and carers to do the same at home.

We regularly remind pupils of the different ways to report any worries that they have about what they see online.

- Speak to an adult at home or in school
- Report to CEOP <https://www.ceop.police.uk/ceop-reporting/>
- Place a worry in the classroom worry box
- Call childline on 0800 1111

We would advise all parents/carers to check if your child is using ROBLOX and remind you of our advice to **always monitor** your children when they are working or playing online.

For more information on the game and how to set restrictions or filters to your child's account, please visit:

<https://en.help.roblox.com/hc/en-us/articles/203313120-Safety-Features-hat-Privacy-Filtering>

Thank you for your continued support.

Mrs Emma Hart Dyke
Head Teacher

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